



**KNOX COMMUNITY HEALTH CENTER  
ACKNOWLEDGEMENT OF OFFICE POLICIES**

Thank you for choosing the Knox Community Health Center (KCHC) for your medical, dental, and behavioral health care needs. Our staff values your time and hopes you will, in return, value ours. In order to serve you better we have the following office policies for you to review and sign. Agreeing to these policies will enable us to provide better care to you in a timely and efficient manner.

1. All patients are required to complete eligibility annually for the Sliding Fee Scale. Fees for the KCHC are based on the patient's household size and income. It is the patient's responsibility to provide current information for this purpose. If information in the patient's chart is expired, the patient will be responsible for full fees until current information is provided.
2. Services rendered are expected to be paid for at the time of service; the KCHC accepts cash, check, or credit cards; payment arrangements should be made in advance of services.
3. Patients must provide the KCHC with a valid photo ID, contact phone number and current address and update this information with staff as necessary.
4. If you are unable to keep a scheduled appointment 24-hour advance notice of cancellation must be provided. Patients arriving more than ten (10) minutes late for their appointment may be asked to reschedule.
5. Patients who are identified as chronic "no shows" will be notified that they are only allowed to schedule the next last available appointment until such time when two consecutive appointments have been kept. During that period, emergency treatment will be provided on a call-in basis only and will have to be approved by the provider.
6. Patients experiencing a need for urgent medical, dental, or behavioral health care may call the KCHC at the beginning of the day and will receive a return call by the end of that day; same day appointments are available afternoons.
7. For patients with insurance coverage, including Illinois Medicaid, eligibility for services will be determined before the start of each visit. You must bring your insurance card and photo identification to each appointment. If eligibility cannot be verified, you may be asked to pay for services or reschedule. Any services not covered by insurance will be your responsibility to pay; unless you have qualified for the Sliding Fee Scale.
8. In most circumstances, minors perform significantly better in the dental chair when parents remain in the waiting room. Therefore, parents will be asked to remain seated in the waiting room. Dental staff will keep you updated on your child's progress during the appointment.
9. Parents and/or guardians bringing a child to a medical, dental, or behavioral health appointment will be expected to stay on the premises during the child's appointment. We regret that we are unable to schedule more than two members from one household on the same day.
10. Although every attempt is made to ensure a very positive experience at the Knox Community Health Center, perfect results cannot be guaranteed. We strive to avoid adverse outcomes, but these cannot be eliminated entirely. Those may include pain, dry socket, allergic reactions, esthetic compromises etc. After treatment patient education and instruction sheets are given to patients that have fillings, extractions etc. ; however, if the pain or reaction goes beyond normal, please call for further instructions, or go to the Emergency Department.

*The Knox County Community Health Center reserves the right to refuse service to verbally or physically abusive patients and/or their parents. These behaviors will be documented and will result in dismissal from the Health Center.*

***I have read and understand the above written policies and hereby agree to abide by them during my care at the Knox Community Health Center. I further understand that if I do not provide the necessary information, I will be expected to pay 100% for all services rendered.***

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Signature

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Date

**ACKNOWLEDGEMENT OF PROVISION  
OF NOTICE OF PRIVACY PRACTICES**

I acknowledge that, on the undersigned date, I was provided the Notice of Privacy Practices for the Knox County Health Department.

I understand that protected health information will only be disclosed as outlined in the Notice. I may contact the Privacy Officer at the Knox County Health Department if I have any questions.

I may file a complaint with the Health Department as stated in the Notice, and/or request the address of the U.S. Department of Health and Human Services Office of Civil Rights to submit a written complaint, if I feel my privacy rights have been violated. I understand the Knox County Health Department will not retaliate in any way if a complaint is filed.

Patient Name: \_\_\_\_\_  
(Please Print)

Date of Birth: \_\_\_\_\_

Patient/Guardian Signature: \_\_\_\_\_ Date \_\_\_\_\_

Relationship to Patient: \_\_\_\_\_

**FOR STAFF USE ONLY**

I attempted to obtain an Acknowledgment of the Receipt of the Notice of Privacy Practices on behalf of the Knox County Health Department and was unable to obtain the Acknowledgment because:

\_\_\_ Client refuses to sign

\_\_\_ Other \_\_\_\_\_

Staff member's initials \_\_\_\_\_

Date \_\_\_\_\_

**Knox Community Health Center  
Consent for Dental Treatment**

**Patient's Name** \_\_\_\_\_

**First**

**MI**

**Last**

**Date of Birth** \_\_\_\_\_

I hereby authorize the Community Health Clinic dentist and staff to perform dental treatment on the above named patient; authorizing them to do whatever they deem advisable if any unforeseen emergency condition arises in the course of treatment, calling, in their judgment, for procedures in addition to or different from those now contemplated.

**I consent to non-emergency treatment after having been advised of the risk, advantages, and disadvantages of the treatments and the consequences if this treatment is withheld, and consent to the treatment plan after having been advised of the alternative plans of treatment available and the known material risks, advantages, and disadvantages of the alternative treatment.**

I further consent to the administration of local anesthesia, antibiotics, analgesics or any other drugs that may be necessary in my case, and understand that there is a slight element of risk inherent in the administration of any drug or anesthesia. This risk includes adverse drug response (e.g., allergic reactions), cardiac arrest, aspiration, and thrombophlebitis (e.g., irritation and swelling of the vein) pain, discoloration and injury to blood vessels and nerves, which may be created by injections of any medications or drug.

I am informed and fully understand that inherent in any type of procedure are certain unavoidable complications. In oral procedures, the most common of these complications include post-procedure bleeding, swelling or bruising, discomfort, stiff jaws, loss or loosening of dental restorations. Less common complications can include infection, loss or injury to adjacent teeth and soft tissues, nerve disturbances (e.g., numbness in mouth and lip tissues), jaw fractures, sinus exposure and swallowing or aspiration of teeth and restorations and small root fragments remaining in the jaw which might require extensive surgery for removal.

I realize that in spite of the possible complications and risk, the contemplated surgery/treatment is necessary and desired by me. I am aware that the practice of dentistry is not an exact science and I acknowledge that no guarantees have been made to me concerning the results of the procedure.

I have provided as accurate and complete medical and personal history as possible including those antibiotics, drugs, medications, and food to which I am allergic. I will follow instructions as explained and directed to me and permit prescribed diagnostic procedures.

**Parent/Guardian Signature** \_\_\_\_\_

**Date** \_\_\_\_\_

**Patient Signature** \_\_\_\_\_

**Date** \_\_\_\_\_



# Knox Community Health Center

## Medical History

Are you currently under a physician's care now?  Yes  No If yes, explain:

\_\_\_\_\_

Have you ever been hospitalized or had a major operation?  Yes  No If yes, explain:

\_\_\_\_\_

Have you ever had a serious head or neck injury?  Yes  No If yes, explain:

\_\_\_\_\_

**Women: Are you,**  
 Pregnant/Trying to get pregnant?  Yes  No      Taking oral contraceptives?  Yes  No      Nursing?  Yes  No

**Are you allergic to any of the following?**  
 Aspirin     Penicillin     Codeine     Local Anesthetics     Acrylic     Metal     Latex  
 Sulfa Drugs     Other      If yes, please explain: \_\_\_\_\_  
 \_\_\_\_\_

Please place a check mark in the box next to the items you have, or have had in the past.

<input type="checkbox"/> Aids/HIV Positive	<input type="checkbox"/> Cortisone Medicine	<input type="checkbox"/> Hemophilia	<input type="checkbox"/> Radiation Treatments
<input type="checkbox"/> Alzheimer's Disease	<input type="checkbox"/> Diabetes	<input type="checkbox"/> Hepatitis A	<input type="checkbox"/> Recent Weight Loss
<input type="checkbox"/> Anaphylaxis	<input type="checkbox"/> Drug Addiction	<input type="checkbox"/> Hepatitis B or C	<input type="checkbox"/> Renal Dialysis
<input type="checkbox"/> Anemia	<input type="checkbox"/> Easily Winded	<input type="checkbox"/> Herpes	<input type="checkbox"/> Rheumatic Fever
<input type="checkbox"/> Angina	<input type="checkbox"/> Emphysema	<input type="checkbox"/> High Blood Pressure	<input type="checkbox"/> Rheumatism
<input type="checkbox"/> Arthritis/Gout	<input type="checkbox"/> Epilepsy or Seizures	<input type="checkbox"/> High Cholesterol	<input type="checkbox"/> Scarlet Fever
<input type="checkbox"/> Artificial Heart Valve	<input type="checkbox"/> Excessive Bleeding	<input type="checkbox"/> Hives or Rash	<input type="checkbox"/> Shingles
<input type="checkbox"/> Artificial Joint	<input type="checkbox"/> Excessive Thirst	<input type="checkbox"/> Hypoglycemia	<input type="checkbox"/> Sickle Cell Disease
<input type="checkbox"/> Asthma	<input type="checkbox"/> Fainting spells/dizziness	<input type="checkbox"/> Irregular Heartbeat	<input type="checkbox"/> Sinus Trouble
<input type="checkbox"/> Blood Disease	<input type="checkbox"/> Frequent Cough	<input type="checkbox"/> Kidney Problems	<input type="checkbox"/> Spina Bifida
<input type="checkbox"/> Blood Transfusion	<input type="checkbox"/> Frequent Diarrhea	<input type="checkbox"/> Leukemia	<input type="checkbox"/> Stomach/Intestinal Disease
<input type="checkbox"/> Breathing problem	<input type="checkbox"/> Frequent Headaches	<input type="checkbox"/> Liver Disease	<input type="checkbox"/> Stroke
<input type="checkbox"/> Bruise Easily	<input type="checkbox"/> Genital Herpes	<input type="checkbox"/> Low Blood Pressure	<input type="checkbox"/> Swelling of limbs
<input type="checkbox"/> Cancer	<input type="checkbox"/> Glaucoma	<input type="checkbox"/> Lung Disease	<input type="checkbox"/> Thyroid Disease
<input type="checkbox"/> Chemotherapy	<input type="checkbox"/> Hay Fever	<input type="checkbox"/> Mitral Valve Prolapse	<input type="checkbox"/> Tonsillitis
<input type="checkbox"/> Chest Pains	<input type="checkbox"/> Heart Attack/Failure	<input type="checkbox"/> Osteoporosis	<input type="checkbox"/> Tuberculosis
<input type="checkbox"/> Cold Sores/Fever Blisters	<input type="checkbox"/> Heart murmur	<input type="checkbox"/> Pain in Jaw Joints	<input type="checkbox"/> Tumors or Growths
<input type="checkbox"/> Congenital Heart Disorder	<input type="checkbox"/> Heart Pacemaker	<input type="checkbox"/> Parathyroid Disease	<input type="checkbox"/> Ulcers
<input type="checkbox"/> Convulsions	<input type="checkbox"/> Heart Trouble/Disease	<input type="checkbox"/> Psychiatric Care	<input type="checkbox"/> Venereal Disease
			<input type="checkbox"/> Yellow Jaundice

Have you ever had any serious illness not listed above?  Yes  No If yes, please explain

\_\_\_\_\_

## Please list ALL past surgeries:


# Knox Community Health Center

Please list ALL Current Medications & Dosage

Medication	Dosage	Medication	Dosage

Please list ALL Allergies

<hr/> <hr/> <hr/> <hr/> <hr/>	<hr/> <hr/> <hr/> <hr/> <hr/>
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Family Medical History

Mother: \_\_\_\_\_

Siblings: \_\_\_\_\_

Father: \_\_\_\_\_

Other: \_\_\_\_\_

Social History

**Marital Status:**     Single     Married     Divorced     Widowed

**Occupation(s):**

(PLEASE BE SPECIFIC ABOUT ANY OCCUPATIONS WHERE YOU MAY HAVE BEEN EXPOSED TO HAZARDOUS MATERIALS)

**Tobacco:**

Current, Ever Day     Current, Some days     Former     New Smoker

Amount Used: \_\_\_\_\_    Age Start: \_\_\_\_\_    Age Stop: \_\_\_\_\_

**Alcohol Consumption (type and amount):**

Amount Used/Frequency: \_\_\_\_\_

Type:  Beer     Wine     Liquor     Multiple

**Drug Use:**

Patient Signature

Please sign and date this form to verify all the above

\_\_\_\_\_  
Signature

\_\_\_\_\_  
Date